Case Study

novaCapta
SOFTWARE & CONSULTING

DT SWISS
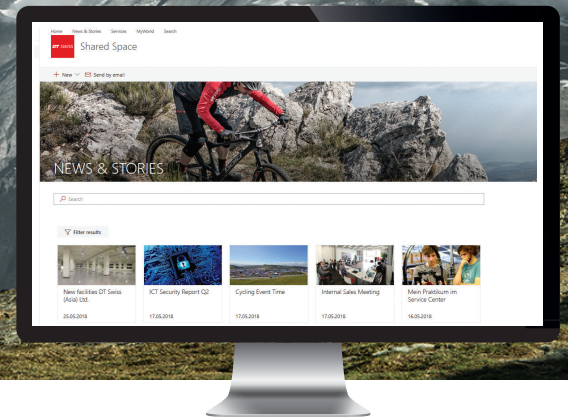
DT Swiss Shared Space - Hybrid intranet power for every employee

Customer profile

DT Swiss AG is a company with a global presence. It develops, produces, and markets high-quality bicycle components. DT Swiss products are known for their precision and reliability and are developed with the aim of offering reliable components for an unforgettable riding experience for every rider and every terrain.

Challenges

▪ No intranet or collaboration platform until now
▪ Information flow to international subsidiaries is slow and complicated due to communication via email or paper
▪ Sensitive and business-critical data can only be stored in DT Swiss' own data center

Solution

▪ Use of SharePoint Online and SharePoint 2016 on-premises
▪ Flexible and responsive news hub solution based on SPFx Framework
▪ Scalable solution for worldwide use for all DT Swiss employees
▪ Introduction of document management based on SharePoint including metadata management for an efficient search

Benefit

▪ Improvement of information flow, communication and networking due to central worldwide intranet portal
▪ Device- and location-independent usage – also for external customers/suppliers
▪ Finding information faster due to clear structures brings substantial time savings
▪ Microsoft technologies ensure high adoption and degree of utilization

Technology

SharePoint

Office 365

Best Of Both Worlds Combined

DT Swiss made the decision to build the new intranet on a modern SharePoint platform.

An important requirement for novaCapta's consultants was that sensitive and business-critical data had to be saved in the company's own data center. Nevertheless, DT Swiss still wanted to profit from the innovative and modern possibilities that come with Office 365. That's why, in the end, the decision was made to go with a hybrid solution, having still the option to go full-blown cloud in the future.

The flexible hybrid solution makes a reasonable partition possible: landing page, navigation pages, news solution and search center are hosted in Office 365, whereas documents and other sensitive content is stored in on-premises SharePoint site collections.

Lean Navigation & Central Repository

All navigation items have been reduced to the essentials. In addition, a central repository for companywide documents like manuals and templates was built.

To simplify the search for information even more, every document underlies a metadata concept, which was developed especially for DT Swiss.
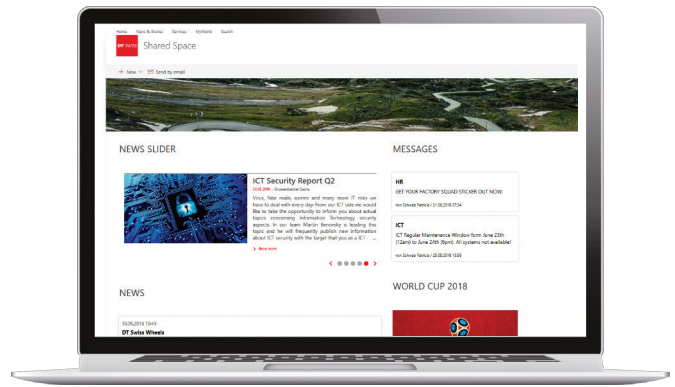
image and text), a message box for important news and a regular news channel for general information. A workflow makes it possible for employees to only see the news that are relevant for them/their location.

Find, don't Search

Orientation and finding information is much easier now for employees with central provisioning of standardized team and project rooms. The already established provisioning workflow makes the creation of new project rooms a one-click process, without the need of any technical knowledge. New rooms are ready to use in only

> **SharedSpace enables us to create a worldwide communication in real time and ensures that all employees are constantly provided with the most important information.**

Patricia Schwab - Head of HR

Because of an individual authorization and permissions concept, employees can only see content they're allowed to. This way, the amount of information is reduced and there is greater clarity for everyone.

News Hub based on O365

The news hub solution is based on the SharePoint Framework (SPFx) and optimized for the use in SharePoint Modern Pages. With SPFx, all modern web technologies can be used, and the result is completely responsive and available for every mobile device.

novaCapta's news hub contains a news slider (preview

seconds – including all workflows, permissions, lists, libraries and other apps.

A major plus for DT Swiss is the modern search center, which covers all data in SharePoint 2016 and SharePoint online. Only the search index is synched with the cloud, the data itself (except for news) is stored locally – the same procedure is used for the directory. The search center is also responsive and functions as an archive for news as well.

With SharedSpace, DT Swiss is fit for the future and by choosing a hybrid solution all options are open for further development.

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